



I hereby acknowledge the following information has been conveyed to me in a concise manner by a member of the staff by presenting me with this document of the Waterfall Villas registered as a "Sociedad Anonima" referred to as the property in this acknowledgement document.

1. There are no refunds once you are checked in to the property for any emergency that you may have of a personal nature, or Covid positive proof. ____initials
2. The Waterfalls on the property are slippery by nature of always being wet, if I decide to transverse in anyway with my person on the rocks off the trails I will hold harmless of all damages and costs associated with my person on said property. . ____initials
3. The railings on the room balconies, yoga deck or trails are for creating a boundary and not for sitting on or leaning as they are made of Bamboo, and I acknowledge that taking a selfie over a railing can cause a fall. If I decide to put weight on a railing, I will hold the property harmless for any damages to my person or cost associated. ____initials
4. A detox at a wellness retreat is not the same as a rehab done in a clinic to reduce or become free of additions to any drugs or alcohol - including medical marijuana, and even smoking tobacco. If I am dependent or addicted to any such substances, and if I become sick and need to go to a hospital or leave the property during a wellness detox, I will be completely responsible for damages and I acknowledge that there will be no refunds. ____initials
5. The Waterfall Villas offers certain formulas for detox that have achieved results in wellness detox and weight loss. Each person is different, and the results are not guaranteed. However, if you decide to change the detox programs that have been designed by proven formulas created by experts in the detox field that are offered by the property to do your own detox, the property will not *only* not guarantee results, but is letting you know now that this can cause damage to yourself. I understand and I will hold harmless the property for any costs or damages that those changes in the program that I may request that may incur. ____initials
6. This is the jungle and many little creatures live here, if you see any insects or other creatures we will attempt to vacate your room of them, however, if you are eating in your room or storing edibles then you will acknowledge that the rooms are not air sealed to the outside and this action will cause creatures to search out any crumbs of food or edibles even to the inside and even in sealed packages. Bats, monkeys and other animals may also be attracted to open doors or windows with no screens. I understand that food in the room or leaving doors or windows open may invite unwanted insects or animals into my room, and I will be completely responsible for damages, and I acknowledge that there will be no refunds. ____initials



7. If you decide to use taxis that are not part of our transportation fleet - these that work exclusively with the property, then we do not guarantee your safety of your person or your belongings in such transportation. I will be completely responsible for damages, and I acknowledge that there will be no refunds. ____initials
8. During a detox program it has occurred that people have reacted emotional or violent or disoriented - creating unwanted noise or other disturbances. This may occur if the person has been diagnosed as bipolar, or other mental illness or is taking other medications and has decided to drop those during detox (even smoking tobacco is considered an addictive drug and prescribed medications). If I am smoking on the property or exhibit any violent tendencies towards any other guest or staff at the Waterfall Villas, or disorientation I will be asked to leave and submit myself to an appropriate clinic. Under such circumstances you will not finish the program you paid for because you are considered a hinderance to other guests present, or to staff from doing their job. I will be completely responsible for damages, and I acknowledge that there will be no refunds. ____initials
9. I am responsible for knowing my own body's limitations, and if I decide to participate in a Yoga class, I will determine what I can do without any harm to myself, and what might cause me pain. I will hold the property, management, and yoga teacher harmless if I decide to do yoga movements or postures and my body becomes insured in anyway. I will be completely responsible for any medical charges, and I acknowledge that there will be no refunds. ____initials
10. I am responsible for knowing my own body's injuries, and if I decide to participate in a spa treatment, I will inform the masseuse - therapist of any prior surgeries or any chronic pain or any pain during the massage so not to cause any harm to myself. I will hold the property, management, and therapist harmless if I decide to do spa treatments and my body becomes insured in anyway. I will be completely responsible for any medical charges, and I acknowledge that there will be no refunds. ____initials

Name of Guest _____

Date _____

ID of Guest _____

Signature of Guest _____

Signature of Witness _____